



2018-2019
ANNUAL
REPORT

The Butterfly Effect 

It starts with ONE PERSON

One person to make a difference. One person to volunteer their time. One person to give a gift. One person to want to help.

When one become many, this is how we create change. This is how we make the world better. This is how we transform lives.

This is the butterfly effect. 







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A Message From OUR GUARDIANS

The Butterfly Effect

It seems to me that whenever we do something at The Darling Home for Kids to make one person's life better, it impacts another. Every action, every choice, no matter the size has the power to create change. It can be as simple as making a child smile or giving a loved one a much needed break. The impact extends beyond the four walls of the Home.

The Darling Home for Kids is an extraordinary place. When our family walked through the signature red doors more than 13 years ago, we felt a connection. A connection to these amazing and resilient families, a connection to the many volunteers, donors and staff members, and a connection to the organization's mission to bring comfort and joy to children. During our first visit we watched nurses and personal support workers provide exceptional care to children with complex medical needs, children whose families desperately need help in their day-to-day lives. From that moment on, we knew we were a part of something truly special.

It is our honour as Guardians to help these children and their families. We believe in The Darling Home for Kids, and we thank you for believing too.

It has been an incredible year of fundraising achievement, raising approximately \$1.2 million through our various partnerships and initiatives. Your funds helped to fulfill our operational requirements, and address capital projects and purchase equipment, exclusively funded by donor dollars.

We are grateful to our many partners and supporters, including FDC Foundation who joined our donor family last year and funded a state-of-the-art security system to elevate the level of care we provide. Our partnership with Sargent Farms climbed to new heights this year, raising more than \$75,000 through their Buy A Case initiative. Our annual Wheels event raised funds towards the building of a garage for our wheelchair van, a project which also received significant funding from The Rogers Foundation.

The Butterfly Effect is a simple concept where a small change in initial conditions creates a significantly different outcome. 13 years ago that Butterfly Effect touched our family, and each year we see the impact of our collective support increasing. In these pages, you will see how you – our donors, volunteers and friends – have come together to create change and give help to our families who need us. Because of you, our children and their loving families have been forever changed.

Michele Darling, and her family Michael, Daniel and Ryan Eagen
Guardians





Since we opened our doors in 2004, **we have provided 500,000 hours of service**

A Message From FROM OUR CEO

When you support The Darling Home for Kids, you are part of a community of people committed to helping children with complex medical needs. Together we brought comfort, joy and compassionate care to almost 60 children during the past year and this Annual Report celebrates everyone who made this possible!

One person can make a difference, but this increases exponentially when people join together to support a cause. Donating a day of respite care, turns into a week, a month and a full year. Funding a single therapeutic session transforms our Home, filling it with beautiful music, countless kisses from therapy dogs and enriching activities each and every day. Making a donation of a home cooked meal results in full bellies for our kids all year. That is what your support of The Darling Home for Kids has done. You joined a community of caring people and together we made a tangible impact.

Thanks to you we provided over 48,500 hours of service last year to children with complex medical needs and their loving families.

Your donation was more than a financial contribution to our charity, it was a gift. The gift of joy for children in our respite program.

The gift of comfort and peace for a child whose life will be shorter than most. The gift of a home for our residents. You made that happen. You.

Our appreciation to our incredible Guardians, Michele Darling, Michael Eagen and their family for their continued support. They are an essential part of our community and enable us to reach for the stars in all we do. Their impact can be seen and felt throughout the walls of our Home.

We hope you enjoy the pages ahead as you see first hand what you helped accomplish. Together we can, and will continue to do, amazing things.

With appreciation.

Kristin Horrell
Chief Executive Officer





“Thank you so much for supporting The Darling Home for Kids. Because of you, they are able to offer programs that contribute to a more inclusive community, welcoming children regardless of the medical challenges they may face, so they too can have the wonderful experiences that all children should enjoy. The contributions you have made support not only the children who attend, but provide support to each child’s whole family, often giving them a chance to recharge and rest so that we can continue to be the best parents we can be to our kids.”

– DHK Mom



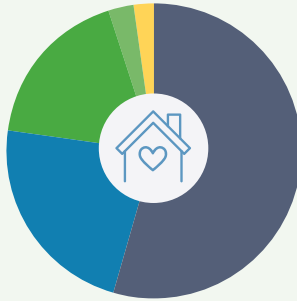
Financial STATEMENTS

Statement of Operations

2019 Excess of revenues over expenses from operations
\$173,023

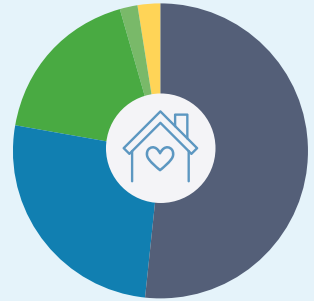
2018 Excess of revenues over expenses from operations
\$438,720

2019 Revenues
\$2,351,692



- **\$1,285,425** Provincial government funding
- **530,931** Donations
- **421,941** Fundraising
- **61,943** Other
- **51,452** Designated revenue

2018 Revenues
\$2,384,672



- **\$1,234,052** Provincial government funding
- **624,015** Donations
- **424,620** Fundraising
- **42,721** Other
- **59,264** Designated revenue

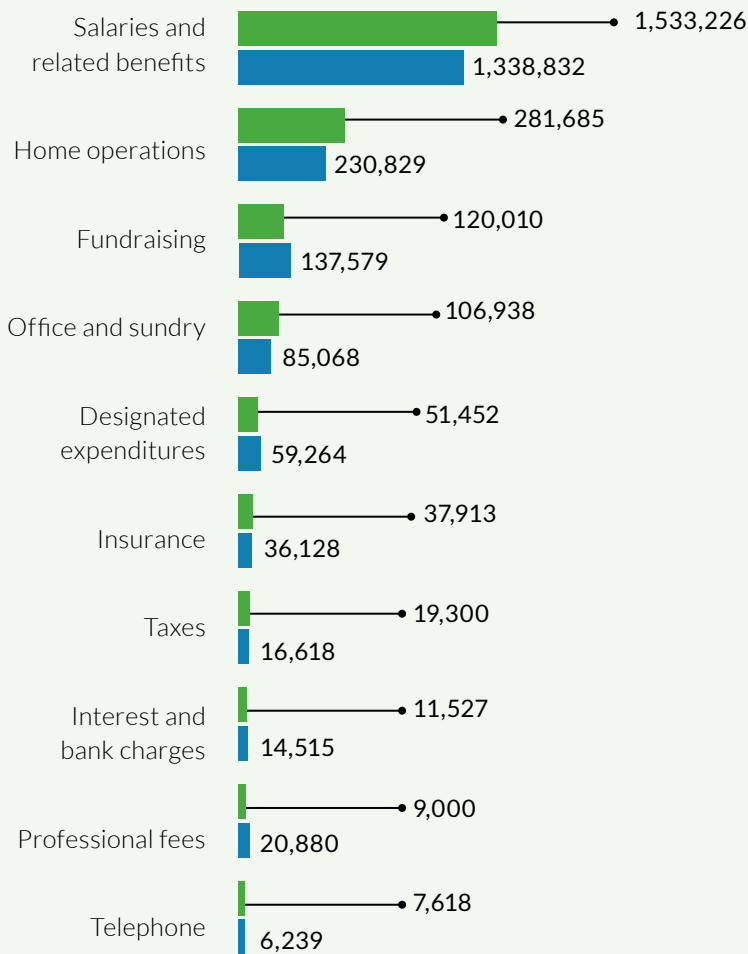
“Knowing that our small efforts to raise funds are going to such a worthy organization which is run by highly professional management, who are in turn supported by a cadre of one of a kind volunteers. Both the financial and non-financial ROI is significant from our perspective. As parents we attempt to empathize with what the families must be dealing with and to know that there is a potential release valve, if even for a short period of time, is such a valuable resource for a community to have access to.”

– Greg and Diana Christie, donors and volunteers

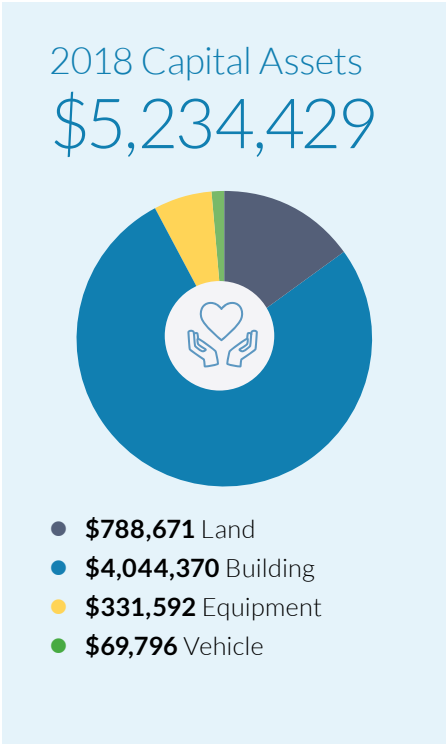
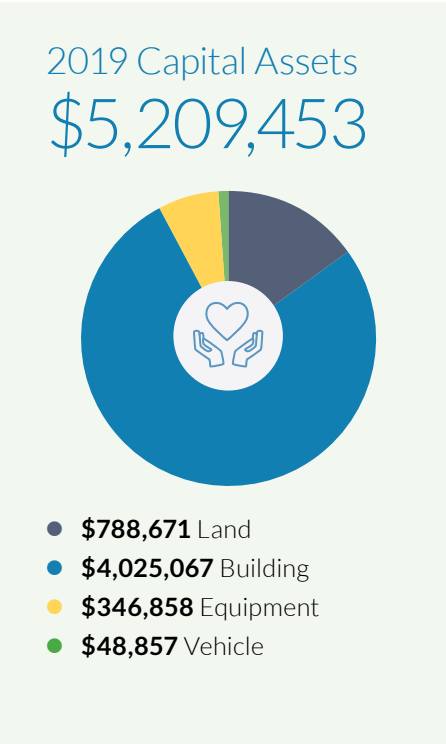
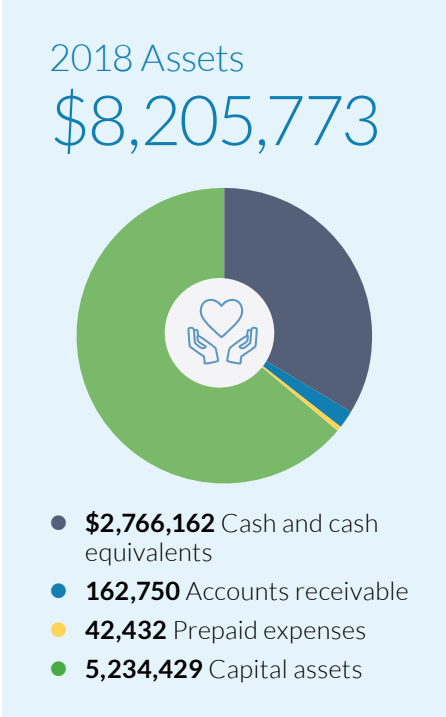
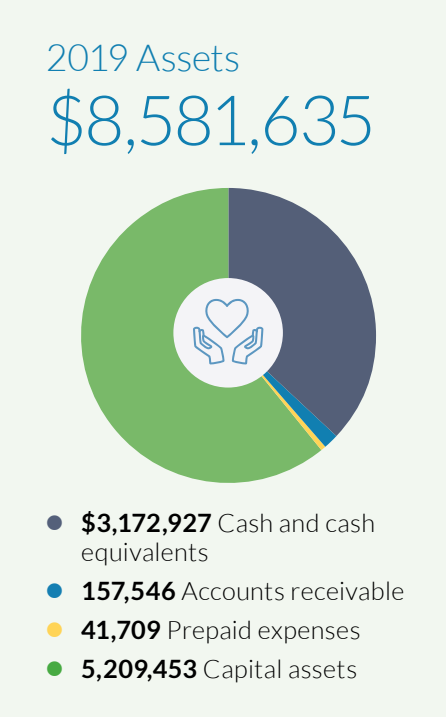
Detailed audited financial statements are available on our website.

● 2019 Expenses ● 2018 Expenses

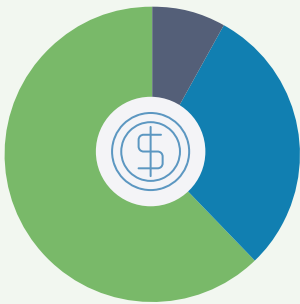
\$2,178,669 **\$1,945,952**



Statement of Financial Position

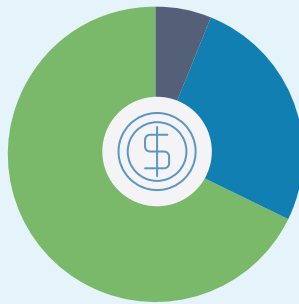


2019 Liabilities \$4,736,086



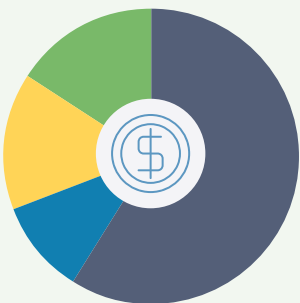
- **\$387,942** Accounts payable and accrued liabilities
- **1,408,573** Deferred revenue
- **2,939,571** Deferred capital contributions

2018 Liabilities \$4,475,418



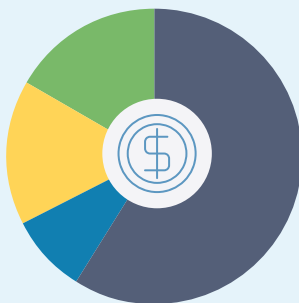
- **\$277,835** Accounts payable and accrued liabilities
- **1,168,282** Deferred revenue
- **3,029,301** Deferred capital contributions

2019 Net Assets \$3,845,549



- **\$2,269,882** Invested in capital assets
- **\$394,000** Stabilization fund
- **\$575,167** Unrestricted
- **\$606,500** Capital maintenance fund

2018 Net Assets \$3,730,355



- **\$2,205,128** Invested in capital assets
- **\$320,000** Stabilization fund
- **\$591,727** Unrestricted
- **\$613,500** Capital maintenance fund



How You Created CHANGE



Over **\$257,000**
was designated to
capital projects to
improve our Home



26 monthly donors
supported the
welcoming of **12**
new families to
our programs



Our signature
events **raised**
over \$325,000 to
support our Home



You helped us
raise approximately
\$1.2M allowing us
to provide 48,500
hours of service



These pages
will show **how**
your impact has
transformed lives.

“A year ago, I found out about The Darling Home for Kids. I remember feeling hopeful yet terrified – the thought of leaving my medically fragile child in an unknown place was not something I was comfortable with at first. I went to the open house to gain a sense of what the home was about. When I first pulled in I thought – look at all the accessible outdoor spaces for children – how wonderful! I toured the facility and asked a few questions, and driving home I felt a sense of hope. Maybe I could trust this place, maybe life balance for our family wasn’t so unattainable.”

– DHK Mom



RESIDENTIAL Program

“Most people don’t get to see the children every day and spend full days one-on-one watching them learn and seeing the potential in them; I’m very lucky to have that opportunity. I get to attend to all their medical needs while they are at school, but I also get to be a part of the process of helping them learn new things, interact with peers, and grow and develop to their full potential. I wish everyone could have the experience of spending a day at DHK, interacting with the children, watching the smiles on their faces, and just feeling the joy that fills your heart with each smile.”

– Mel, Registered Nurse

Meet Tommy. He lives at The Darling Home for Kids. Even though he is a child with complex medical needs, his day doesn’t look much different than any other child. When Tommy wakes up in the morning, he gets dressed. His hair is combed, breakfast eaten and next, off to school.

All children should learn, play and be encouraged to thrive to the best of their potential. Our children are no exception; they just need extra help to do so. Mel is one of Tommy’s nurses, and accompanies him to school and Home each day, attends to his medical needs, and helps him to learn the best way he can.



Over **30,000 hours** of residential care was provided



“The Darling Home for Kids is not just a place where people can send their kids for “respite care” as it is sometimes said, it is more than that. It is a place where our vulnerable children are welcomed, where they are afforded opportunities they may usually never get, even something as simple as being submerged in a bathtub. It is a place where parents can feel their child is being well cared for in times they are not able to be there physically. It’s a place that has become a home away from home for my son, and for that I am thankful.”

–DHK Mom

RESPITE Program

For our families, respite is a necessity, not an option. Respite care reduces the burdens on families caring for a child with complex medical needs. Respite allows for connection, rest and renewed energy. Respite is what keeps our families going.

At The Darling Home for Kids, we know that respite care is one of the most important services we can provide our families. From weekends throughout the year and weeklong respite in the summer, to urgent respite in times of need, we are there when our families need us.



13,000 hours of respite care was provided



49 children visited the Home for respite care. 7 of which were new to the program



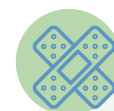


“Often times when I explain that I work in a paediatric respite/ hospice facility, I get a response along the lines of “that must be so sad”. Something I wish others knew about DHK is that it is quite the opposite. While it does have its sad moments, just like anywhere else, the children we care for are able to simply be children when they are at The Darling Home for Kids. Being a part of this experience with them and watching them discover new things to enjoy, or new friends to play with is the most wonderful feeling.”

– Emma, Personal Support Worker

HOSPICE PALLIATIVE Program

When we think of hospice palliative care, we think of adults at the end of a long life. The reality is that children need hospice palliative services too. Our Care Team strives to ensure families are supported when their child has a life-limiting illness, offering comfort, medical care and pain management throughout childhood and in their final days.



We had **51 unique stays** in the Hospice Palliative Program

THERAPEUTIC Programs

It's not just about taking care of medical needs. It's striving to help each child reach their full potential and live their best life. We do this in a variety of ways, offering Therapeutic Programming and a wide range of recreational activities. It can be as

simple as strumming an instrument, making bubbles on The Rogers Family Terrace, or swinging on our wheelchair accessible playground. All of it makes a difference in the happiness and well-being of our children.

"DHK shines a light on the simple pleasures that make you feel an incomparable sense of gratitude. I have the most humbling privilege of being able to be part of the unique journey our kids are on, and knowing I can provide them with love and laughter makes me never want to leave. This is why a smile or giggle means more than just that; it means I was lucky enough to bring some happiness - even if only for a moment - to a child during their stay with us. The children we have make DHK radiate a truly unique energy that is both peaceful and joyous at the same time and allows everyone here to feel at home."

- Rachel, Personal Support Worker



Over **5,523 hours of Therapeutic Programming** were provided to our children



FAMILY SUPPORT Program

“What The Darling Home for Kids has given to our family is the time to connect and recharge. For us, it has given us balance and provided a sense of community and belonging. We are ever appreciative of the support The Darling Home for Kids has given our family and are thankful for the generosity of supporters like yourself.”

- DHK Mom

Our Family Support Program offers a specialized service to support the entire family unit. Families accessing our respite, residential and hospice palliative care program face unique social and emotional challenges. These families are typically experiencing a wide variety of stressors pertaining to their child’s medical complexities in addition to the day-to-day stressors of being

a parent. DHK’s Family Support Program aims to support caregivers’ and siblings’ mental health and overall well-being. We strive to help families build connections with each other to reduce feelings of isolation, in addition to providing ongoing emotional support and service navigation assistance to help families through transitions and crisis.





“I believe that if you give children the opportunity to reach their potential, everyone benefits now and in the future. Although my time with the kids is limited, I feel like volunteering at DHK gives me the opportunity to help kids reach their potential, and they are certainly helping me reach mine.”

– Joe, Frontline Volunteer

VOLUNTEER Program



At an estimated hourly wage of \$20, **volunteer efforts combined for a total savings of over \$180,000**



26 groups volunteered a total of 41 days giving over 1,400 hours



231 individuals gave over 9,100 hours of volunteer service to our children and families

Bigger than the numbers is the impact our volunteers have.

Our volunteers are essential in all that we do, whether it’s helping to plan our fundraising events, maintaining our Home and grounds, or creating memories with our children.

The contributions of our volunteers differ, but each and every one makes a difference and together, an impact that can be seen and felt throughout The Darling Home for Kids every day of the year.





OUR DONORS

We would like to acknowledge and thank the following individuals, foundations, corporations and community events whose cumulative contributions have reached or exceeded \$1,000 between April 1 2018-March 31 2019. We would also like to thank those donors who choose to remain anonymous. We are grateful for you.



**We welcomed
535 new donors
to our Home**

Our Guardians

Michele S. Darling and her family,
Michael, Daniel and Ryan Eagen

Gifts of \$100,000 - \$249,999

The Rogers Foundation

Gifts of \$50,000 - \$99,999

Hoffmann-La Roche Ltd.
UPS Foundation, Inc.

Gifts of \$25,000 - \$49,999

AON Risk Solutions
FDC Foundation
Mackenzie Investments Charitable
Foundation
19th Annual Monte Carlo Inns Charity
Golf Tournament
Sargent Farms Ltd.

Gifts of \$10,000 - \$24,999

Civitan Club of Oakville
Ecclesiastical Insurance Office plc
The Gear Foundation
Great-West Life Assurance Company

J.P. Bickell Foundation

Bryan and Anne Marshall

Naylor Building Partnerships Inc.

Oakville Community Foundation

Regional Municipality of Halton

Rexall Foundation

Gifts of \$5,000 - \$9,999

Alastair and Jennifer Murray
Foundation

Cadillac Fairview Corporation Limited

Chudleigh's

Frank Doracin and Elizabeth Harding

Elizabeth Law

Magna International Ltd.

Modatek Systems

Pete and Pat Pomeroy

Daryl and Carolyn Potter

Samuel, Son & Co., Limited

Strategic Giving Charitable Foundation

Stephen C. Goodrich Foundation

Glen and Alaina H. Tennison

Truck Town Service Incorporated

Gifts of \$1,000 - \$4,999

ALS Laboratory Group
David Bowker and Blythe Ward
Jim Chagnon
Charitable Impact Foundation (CHIMP)
Julia Della Maestra
Denihan Ownership Co. LLC
Paul Dermody
Evergreen Crematorium
Faith United Milton
Foyston, Gordon & Payne Inc.
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Oak Incentives Group Inc.
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Moens Pedersen and Sue Simone
Joe and Leah Pinheiro
Procor Limited
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RBC Foundation
Glen Schnarr
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Sunset Decks Inc.
TACC Construction Ltd.

Monthly Donors

A.M. Professional Corporation
Wendi Anzai
Stephen Beck
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Jason and Gayle Capp
Greg and Diana Christie
Bruce Duncan
Janet Gibson
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Leslie Grant
Steven and Olivia Hart
Carolyn Hart
Kristin Horrell and Greg Harding
Mary Horrell
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E. Jeanette Power
Jennifer Rayworth
John and Michelle Scott
Lynn Sigurdson
Brendan Syme
Rosemary Thompson
John and Lesley Weatherhead
Douglas Webster
Jane E. Wilkinson
Jennifer Young

Community Events

Bishop P.F. Reding Secondary School
Bruce & Dianne Christie's Birthday Celebration
Clydesdale Christmas
Crafters Who Care
DSA Furnishings Inc.
Julie's Birthday Celebration
Knit & Chat
Knights of Columbus
Milton Winterhawks 2004 AE White
Monte Carlo Inns 9th Annual Teddy Bear Toss
PGI Mechanical Services
P.J. Dermody Insurance Classic
Street Classics Cruise

Event Sponsors

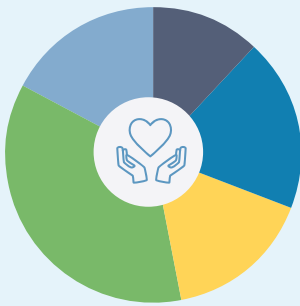
AMGEN
BANG! creative
Bayshore Home Health
Belden Canada Inc.
Boehringer Ingelheim (Canada)
Brampton Brick
Brand Loyalty

Brookfield Residential
CIBC Mellon
Con Cast Pipe
Dane Creek Capital Corp.
Dufferin Aggregates
E. Hofmann Plastics
Heritage Place Retirement Community
Interac
IPEX Management Inc.
Maple Leaf Painting & Decorating
Mattamy Homes
MNP LLP
NAK Design Strategies
Oak Incentives Group
PLZ Aerospace Corp. K-G Spray-Pak
Richardson GMP
ROCKWOOL
Rose & MacDonald Sales
Sargent Farms Ltd.
SKYGRiD Construction Inc.
Stacy Peereboom Re\Max Aboutowne
Synergy Design
Tandia Financial Credit Union
TD Bank Group
The Dool Team of RBC Dominion Securities
The Hart Dato Wealth Management Group
The Henslow-Brown Foundation
The Petrus Fund, a fund held within the Oakville Community Foundation
Univar
UPS Canada
Walkers Medical Pharmacy
Wellington Printworks Inc.
West of the City Magazine
WSI Sign Systems Ltd.



Changes to Our DONOR WALL

Our DONORS



- **12%** Individuals
- **19%** Corporations
- **16%** Foundations
- **36%** Signature Events
- **17%** Community Events

The following individuals, foundations and corporations are donors who, through their giving between April 1 2018 and March 31 2019 have been added or elevated on our Donor Wall.

Ambassador Patrons (\$250,000-\$499,99)

The Rogers Foundation
UPS Canada

Founding Patrons (\$100,000-\$249,999)

The Gear Foundation
Hoffmann-La Roche Limited
Naylor Building Partnerships Inc.

Leaders (\$50,000-\$99,999)

J.P. Bickell Foundation
The Oakville Community Foundation
Sargent Farms Ltd.

Benefactors (\$25,000-\$49,999)

Aon
FDC Foundation
Rexall Foundation
Samuel, Son & Co., Limited

Builders (\$10,000-\$24,999)

Ecclesiastical Insurance Office plc
James Hewitt
Keltech Ltd.
John & Michelle Scott





“DHK is special because I simply don’t know any place like it! It enables parents to feel safe and comfortable leaving their children to take a break or go on vacation, which they deserve. DHK provides a place for the children to feel accepted. In more ways than one, it is a place for children to be able to experience a camp like environment and participate in activities in which they wouldn’t be able to do anywhere else. For instance, the children get to swim, play at a wheelchair accessible park, get music therapy, go on walks in the forest, and the list continues. The thing that makes DHK the most special in my opinion is the fact that no matter the child’s circumstances, they have the ability to participate in activities and get to experience new things, that no other place would be able to provide them.”

– Caroline, Peer Frontline Volunteer

Board of DIRECTORS

Chairperson

Elaine Blaylock, CPA, CMA

Vice Chairperson

Craig Podrebarac, Vice President, Legal, UPS Canada

Treasurer

Bryce Anger, CPA, CA, Controller, Central Technology Services Corp.

Directors

Michele Darling, Chairman and Founder, The Halo Foundation

Kathryn Hayward-Murray, Senior Vice President, Patient Care Services, Chief Nursing Executive, Trillium Health Partners

John McLaughlin, President and Corporate Director, Tall Oak Management

Petrina Nesbitt, Retired

Lana Palmer, Healthcare Consultant

Michelle Scott, Executive Director (Retired), The Grocery Foundation

Glen Tennison, President & CFO, Dane Creek Capital Corp.

Ex-Officio

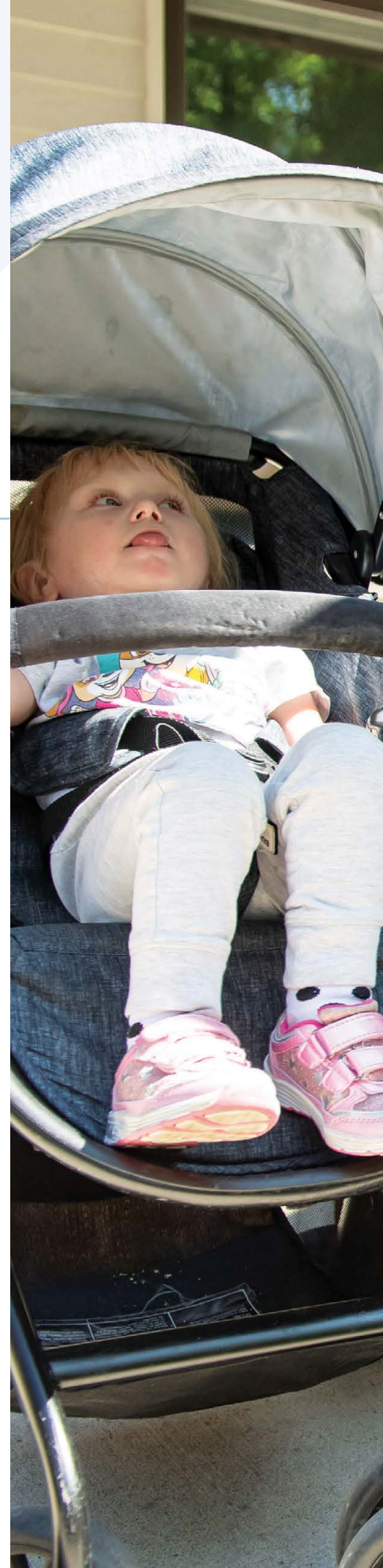
Dr. Sheelagh Kemp, Medical Director, The Darling Home for Kids, Physician, Sick Kids and Holland Bloorview



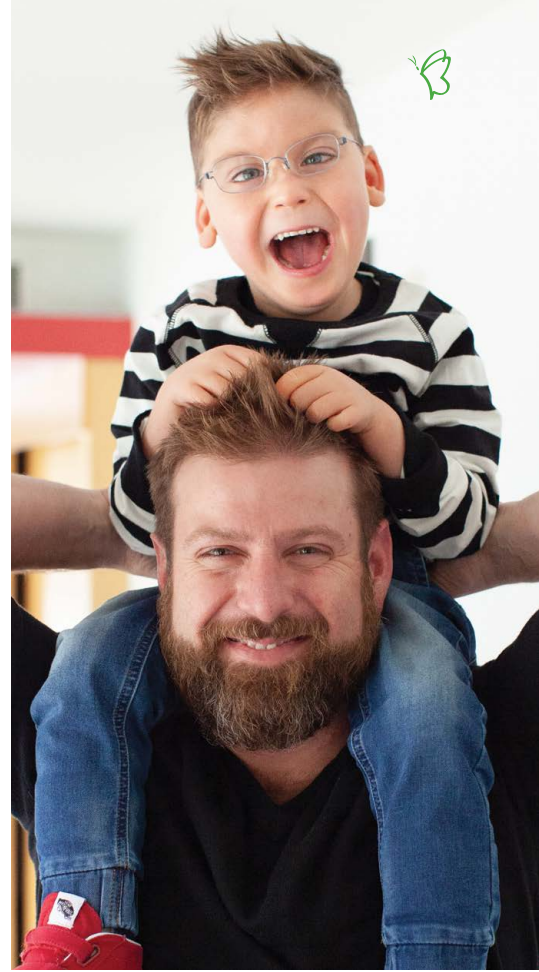
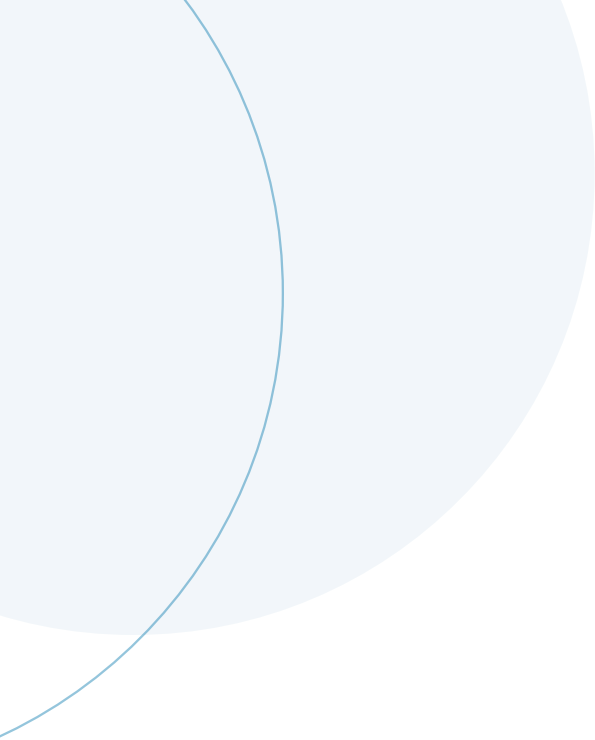
Our VISION

As Canada's only paediatric organization offering respite, residential and hospice services, our mission is to improve the lives of children with medical complexity and their families. We do this by providing essential programs and services to enrich the lives of children day-to-day and help them reach their full potential.

Built in 2004, The Darling Home for Kids is a unique home-like environment nested in nature, with many medical amenities found in a hospital. Our organization focuses its service provision on children who require intensive nursing support on a daily basis for survival, with a healthcare team that includes Registered Nurses, Registered Practical Nurses, Personal Support Workers, and physician support.

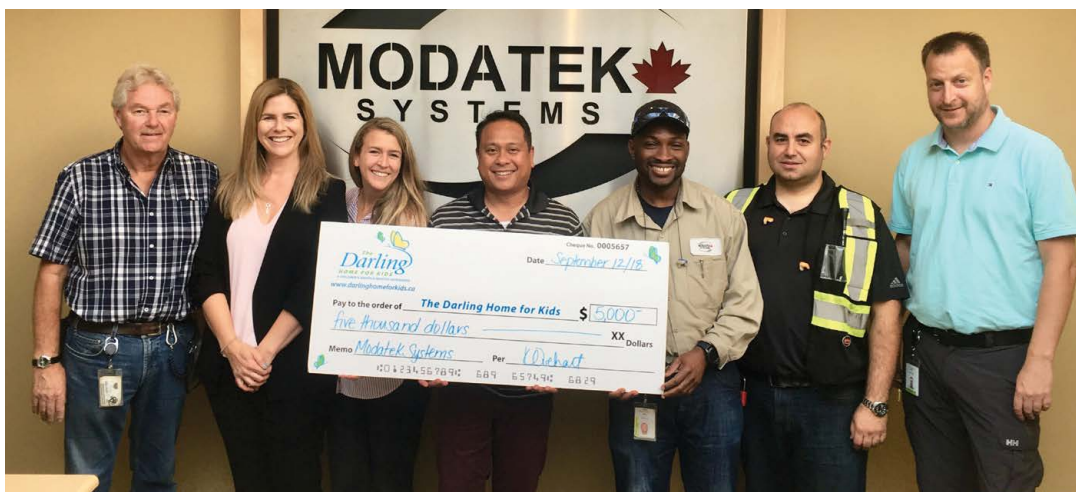
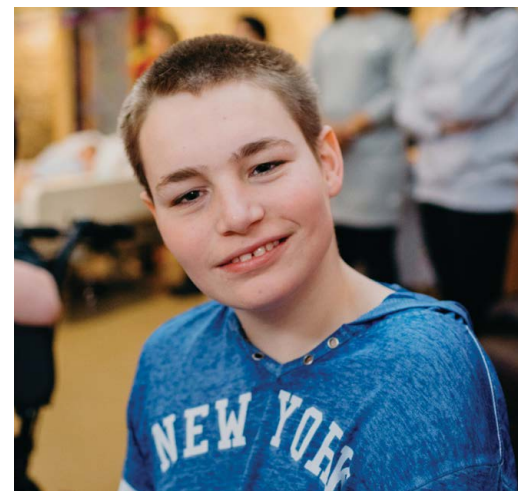






THANK YOU

This is the butterfly effect.





The Cedarbrook Society

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info@darlinghomeforkids.ca

www.darlinghomeforkids.ca

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