



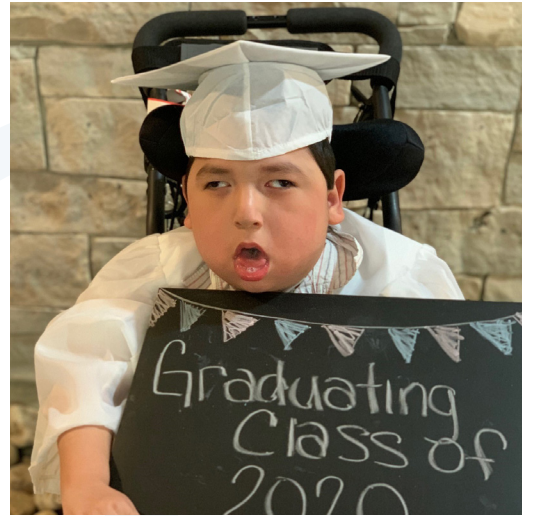
The
Darling
HOME FOR KIDS



2020-2021
ANNUAL REPORT

Our Vision

A world where no child is too complex to receive the love, care, and support they deserve.







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A Message From OUR GUARDIANS

Every year, on a typically bright and colorful Fall day, I sit down to write our Annual Report letter. It is a time of reflection and quiet appreciation for this remarkable place, The Darling Home for Kids, and for all of the donors, volunteers, supporters and staff who have made our Home so special, and who have created a lasting legacy.

Oftentimes, we equate legacy with a monetary gift or bequest. But I believe that legacy means so much more at The Darling Home for Kids.

Donors are an essential part of our DHK family. Your support helps to re-develop space to better accommodate our children's needs. It helps support families in crisis, helps us to provide compassionate care, a safe space, and countless hours of joy and laughter for our children. Your donations help provide the tools that our staff and volunteers need to provide the best care possible. You provide the foundation upon which this Home is built.

Our volunteers and staff are the backbone of our Home. They have navigated us safely through one of the most challenging times in our history, a pandemic like no other. With grace, energy, calm, and creativity, they have dedicated countless hours to care and to building for the future while managing through difficult challenges.

The impact of your support as donors, and your hard work as staff and volunteers, has a ripple effect that extends outside of walls and into the community. The impact on the families we support is wide reaching, and profound. For we know that when parents are able to take a break while The Darling Home for Kids cares for their children, they have a chance to be refreshed and renewed and this in turn impacts those around them in a positive way. It is a ripple effect that strengthens communities and families alike.

Every year, we welcome more families through the bright red doors of The Darling Home for Kids. For many, we are their family, a comforting friend, a life raft. We are that place of hope, the one they turn to in their time of greatest need. That is our legacy as donors, supporters, volunteers and staff.

This Home has far exceeded every hope we ever had starting out all those years ago. Thank you for investing in our dream and helping us impact the lives of more children and families.

With gratitude,

Michele Darling, Michael, Daniel, and Ryan Eagen



A Message From OUR CEO

This chapter of our story was one like no other. As our children and families faced some of the most significant challenges of their lives, we were reminded just how essential the services we provide truly are. The work we do would not be possible without the support and encouragement of this compassionate community who stood beside us as we weathered the storm.

The global pandemic affected every aspect of our organization. Through it all, the care and commitment of our incredible staff and volunteer team shone through. As the world changed around us, the team rallied, shifting their focus to finding new and innovative ways to deliver care to our families. Our volunteers eagerly provided virtual companionship, our events shifted to virtual, and we developed new processes as we adapted and made necessary changes to our operations.

Our staff and volunteers worked tirelessly to support our families and we are truly grateful for their commitment. Our Board and committee members demonstrated their passion and dedication to our charity and we are grateful for their guidance and continued advocacy during these uncertain times.

In partnering with the Darling family many years ago, we created a shared legacy that will extend far into the future, one that will impact countless children and families. We are proud of all we have accomplished together and grateful for the unwavering support of our Guardians, Michele Darling, Michael Eagen, and their family.

Before the pandemic hit we launched our capital campaign, dreaming big in our plans for the future. Our donor community ensured these plans were not put on hold, and with your generosity we

raised over \$3M this past fiscal year towards The Embrace Campaign and a brighter future for our children. We began upgrading many of our systems to support our expansion plans and we prepared our Site Plan Application with the Town of Milton.

There are few things as sweet as the sound of children's laughter. These joy-filled giggles and squeals of our residents filled the air at The Darling Home for Kids over the past year and were a sign that although so much has changed, our impact remains. This is possible because of your support. Every dollar raised improves the quality of life for our children, and is vital to the support we offer in our community.

The following pages illustrate the tremendous impact you had on the children and families within our care.

Despite all the challenges we've faced, it's comforting to know we have the loyal support of this exceptional community behind us. Thank you for being an important part of our DHK family.

With sincere gratitude,

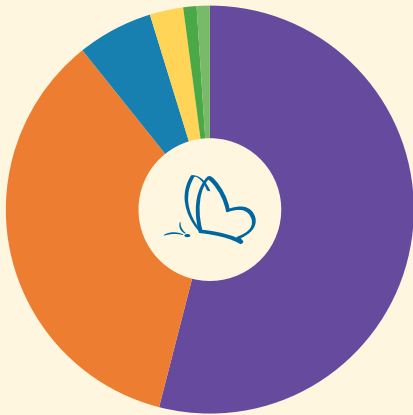
Kristin Horrell





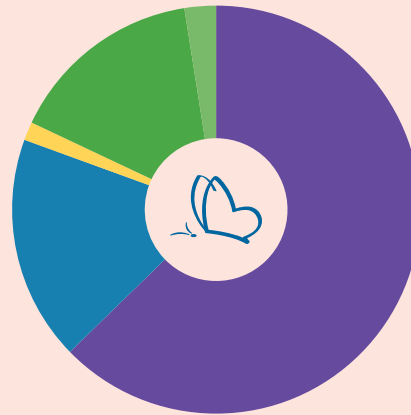
STATEMENT OF OPERATIONS

2021 REVENUES \$2,383,107



● Provincial Government Funding	\$1,286,982
● Federal	\$840,167
● Donations	\$142,781
● Fundraising	\$25,040
● Other	\$24,776
● Designated Revenue	\$63,361

2020 REVENUES \$2,579,841



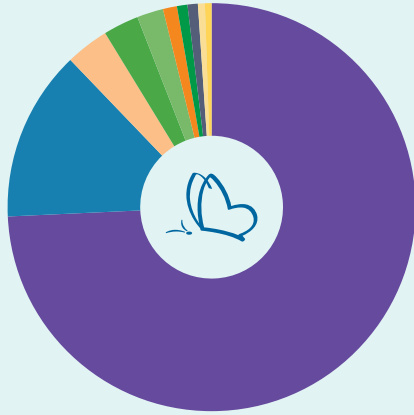
● Provincial Government Funding	\$1,618,013
● Federal	\$-
● Donations	\$460,243
● Fundraising	\$399,588
● Other	\$64,348
● Designated Revenue	\$37,649

“It’s so tough on the parents – they need an avenue, they need a space, they need their child to be a child. The Darling Home for Kids creates an environment that they feel comfortable bringing their child to and they have a space for themselves too”.

– Jason, DHK Dad

2021 EXPENSES

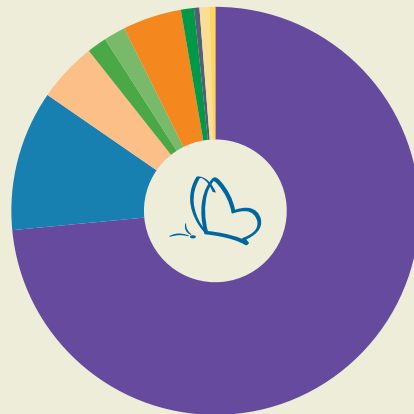
\$2,252,847



● Salaries and Related Benefits	\$1,673,216
● Home Operations	\$305,464
● Office and Sundry	\$77,325
● Fundraising	\$25,040
● Insurance	\$47,101
● Designated Expenditures	\$63,361
● Professional Fees	\$18,727
● Taxes	\$12,452
● Telephone	\$11,788
● Interest and Bank Charges	\$18,373

2020 EXPENSES

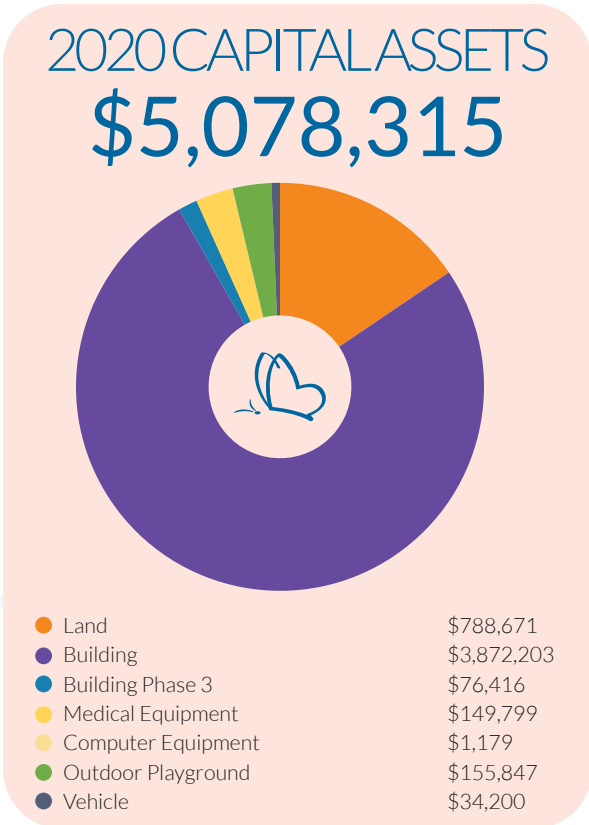
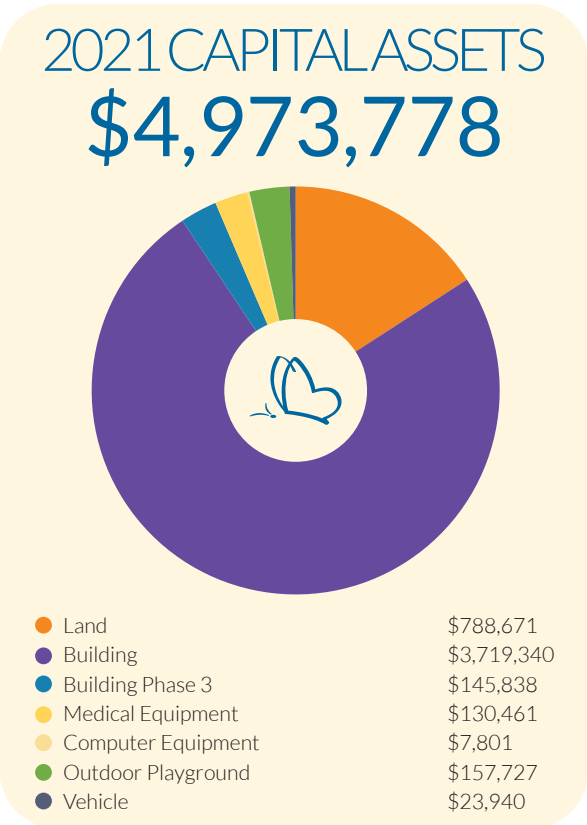
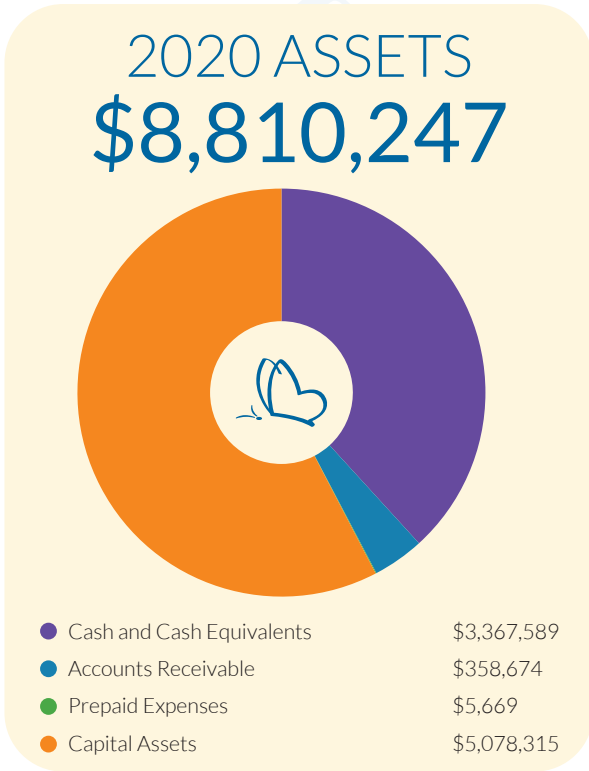
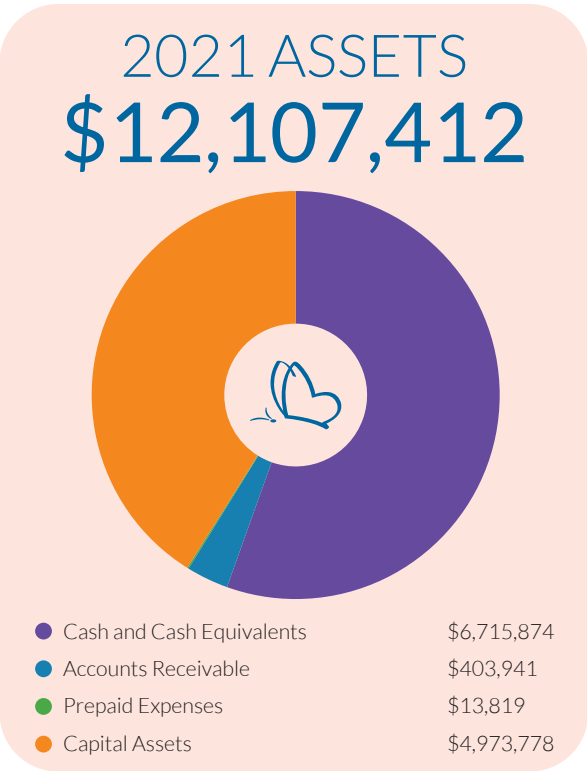
\$2,414,351



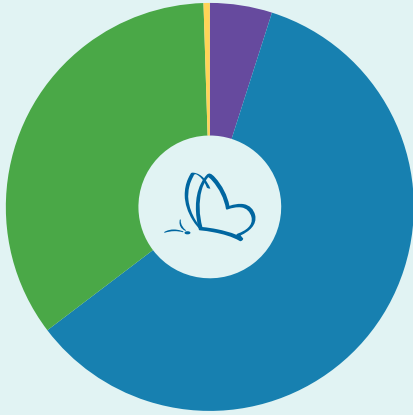
● Salaries and Related Benefits	\$1,774,296
● Home Operations	\$268,590
● Office and Sundry	\$114,359
● Fundraising	\$112,493
● Insurance	\$41,594
● Designated Expenditures	\$37,649
● Professional Fees	\$25,000
● Taxes	\$19,318
● Telephone	\$10,829
● Interest and Bank Charges	\$10,223

Detailed audited financial statements are available on our website

STATEMENT OF FINANCIAL POSITION

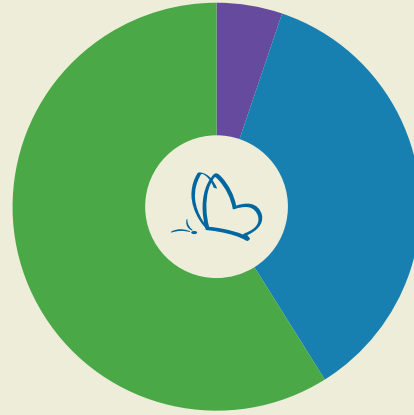


2021 LIABILITIES \$8,086,891



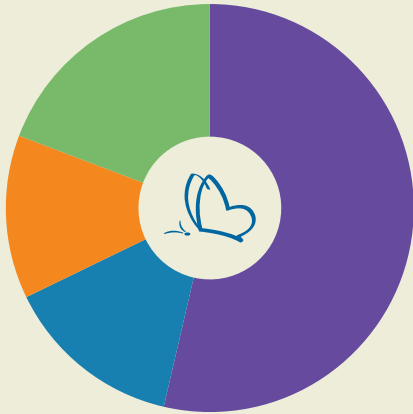
● Accounts Payable and Accrued Liabilities	\$398,662
● Deferred Revenue	\$4,830,644
● Deferred Capital Contributions	\$2,817,585
● Loan Payable	\$40,000

2020 LIABILITIES \$4,857,647



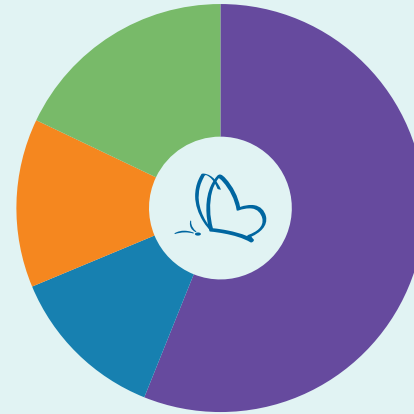
● Accounts Payable and Accrued Liabilities	\$253,035
● Deferred Revenue	\$1,743,161
● Deferred Capital Contributions	\$2,861,451
● Loan Payable	\$0

2021 NET ASSETS \$4,020,521



● Invested in Capital Assets	\$2,156,193
● Stabilization Fund	\$570,000
● Unrestricted	\$521,128
● Capital Maintenance Fund	\$773,200

2020 NET ASSETS \$3,952,600



● Invested in Capital Assets	\$2,216,864
● Stabilization Fund	\$499,000
● Unrestricted	\$528,536
● Capital Maintenance Fund	\$708,200

VIRTUAL FAMILY SUPPORT PROGRAM

This past year was one like no other, and many of us felt the need for reliable emotional connection and mental health support. Though faced with many unique challenges, our Home was also given the opportunity to think outside the box which has ultimately enriched many of our programs.

Our respite families live a unique experience, and that has become even more pronounced during the COVID-19 pandemic. In our support groups, we see families connect through shared experiences of uncertainty, isolation and health challenges. Many of the stressors brought on by the pandemic, are really quite familiar for a family with a medically complex child.

This year, we transitioned Parents Connect, Siblings Connect and Individual Counselling to video conference platforms. The convenience and flexibility of virtual meetings was welcomed by our families, with some recognizing that they are now able to attend many more sessions from home while juggling care responsibilities.

“She always has a smile on her face after an evening with Siblings Connect. She doesn’t say much to me about what her or the other kids have talked about during a session, but it’s enough to know that she has that group, away from her father and I, to be herself and share what she needs to share. I know she is so excited for the group to meet in person again.”

- Siblings Connect Senior Parent

10
siblings
participated in
our **Virtual**
Siblings Connect
Program

91
phone calls
and **virtual 1:1**
counselling sessions
were completed to
support struggling
parents

Virtual Family Activities launched this year, and has quickly become quite popular with our families. We heard that our volunteers were eager to continue engaging with our kids remotely, and our families were keen to participate in developmentally appropriate activities. We welcomed feedback during the early stages and landed on a structure that worked well for our families. We now have a consistent group of families tuning in for volunteer-led activities every Saturday morning. Each month, participating families receive a contactless delivery of activity supplies. We hear families share how much they love staying connected to The Darling Home for Kids community.

Your support and generosity has enabled us to fine-tune and expand our vital resources and continue to support our families when they need us most.

“My older daughter is only four and is starting to notice that our family is different, and more complicated than other families. When we go to the virtual activities, it’s all fun, and she’s really bonded with the other neuro-typical siblings in the group, who are often competing with their siblings for the best craft, soaking up some much needed one-on-one attention from the volunteers or dancing with their medically complex sibling during a sing-along.”

- Virtual Activities Parent

VOLUNTEER PROGRAM

2020-2021 presented its fair share of challenges, however, our dedicated volunteers found new and creative ways to stay connected with, and support our children, families, and staff.

Companionship Volunteers and those in our Youth Volunteer Initiative engaged virtually with our clients and siblings through video chats. Our teenage residents made sure to keep our volunteers up to date on Home happenings, novels being read, and lots of girl talk during their weekly video calls.

Virtual platforms enabled our Youth Volunteer Initiative summer and weekend peer program to continue running, and in the summer of 2020 we

piloted a virtual summer program, and welcomed new volunteers to run weekly virtual engagement sessions.

In an effort to keep our respite kids and families connected to our volunteers, we launched The Virtual Little Library, a special YouTube playlist that includes stories read by our companionship volunteers.

We are incredibly fortunate at The Darling Home for Kids to have such dedicated volunteers who continue to go above and beyond for our children and families.

2020-2021 Awards & Years of Service

10 Years of Service

Elizabeth Harding
Peter Pomeroy
Marion Quinlan
Lana Palmer

25 Years of Service

David Bowker
Dr. Sheelagh Kemp

Big Heart Award

Colleen O'Toole

Angel of the Year

Eliza Buckingham

112
volunteers
gave a
total of
5148
hours

25
individual
volunteers gave a
total of **90 hours** in
our **Group**
Volunteer
Initiative

2 youth
participated in our
Youth Summer Volunteer
Initiative (YSVI) program
and volunteered a total
of **83 hours, 15 clients**
benefited from these youth
engaging with our
Home and
programs

4 youth
participated in our
YVI - Weekend
Peer Program and
volunteered **73 hours.**
These youths
interacted with
22 unique
children

The
Companionship
program consisted of
11 volunteers who gave
a total of **184 hours** to
our residential and
respite clients
virtually

"Wow! Thank you so much for this thoughtful gift. Your time and kindness is greatly appreciated, all smiles listening to it this morning."

- DHK Family
[in reference to personalized story time]





Fostering new opportunities for youth to become involved with The Darling Home for Kids is always top of mind. #Youth4DHK was launched in March 2021 and is a group committed to helping the children and families who access services offered by The Darling Home for Kids. This program merges volunteerism and fundraising while providing youth a unique opportunity to gain new skills in the areas of leadership, teamwork, organization, goal setting, communication, accountability, and self-confidence.

Through the program, youth have the opportunity to connect with their peers, be a positive advocate in support of DHK, gain valuable experience, and give back to their community.

“The most rewarding part of the YSVI program was definitely getting to interact with the kids at the home. Seeing their smiles brightened up my day, every time. I loved leading them through different activities and watching them enjoy everything I had planned for them.”

– Madison, Youth Volunteer 2021

DONOR PROFILE

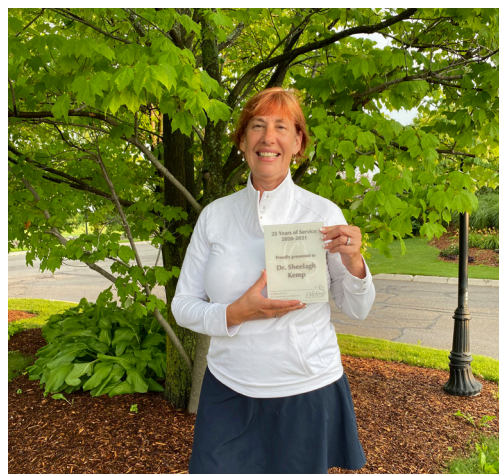
– ARUNI SENARATNE



“I became involved with The Darling Home for Kids in the spring of 2019 after I was introduced through a communication at work. DHK does fabulous, much needed work with vulnerable children and provides a great deal of support for families that may otherwise find themselves alone and overwhelmed.

My daughter volunteered for a month at The Darling Home for Kids and was very impressed and happy about how sincere the nurses and staff were at DHK and with the love and patience they always showed the children. She told me once that the nurses take care of the kids like they were their own. Knowing this made me very happy and I knew I was supporting good, kind people with high moral standards and integrity - this is very important as the children in the home are vulnerable. I am happy to support DHK any way I can. The Darling Home for Kids has done a fabulous job making the home comfortable and homey... it is a warm, friendly environment that feels like a “home” not a hospital. At the same time, each room and the home in general is outfitted with tools and equipment as a medical facility should be.”

– Aruni Senaratne



OUR DONORS

We would like to acknowledge and thank the following individuals, foundations, and corporations whose cumulative contributions have reached or exceeded \$1,000 between April 1 2020 - March 31, 2021. We would also like to thank those donors who wish to remain anonymous. We are grateful for you.

Every effort is made to ensure proper recognition of each donor unless anonymity is requested. Our apologies for any unintentional errors or omissions.

OUR GUARDIANS

Michele S. Darling and her family,
Michael, Daniel and Ryan Eagen

\$1,000,000 - \$2,999,999

Orlando Corporation

\$100,000 - \$249,999

Anonymous
Hewitt Foundation

\$50,000 - \$99,999

The Rogers Foundation
David Bowker and Blythe Ward

\$25,000 - \$49,999

Hoffmann-La Roche Ltd.
Mackenzie Investments
Charitable Foundation
Mattamy Homes Limited
Oakville Community Foundation
Sargent Farms Ltd.
TD Bank Group
The Oakville Foundation for
Intellectually Handicapped People

\$10,000 - \$24,999

Aubrey & Marla Dan Foundation
Bayshore Home Health
Bourassa Savaria Foundation
Burlington Community Foundation
Francesco and Nisha Cairo
Canada Post Community Foundation
Chudleigh's Limited
Civitan Club of Oakville
Dayhu Capital Ltd.
Dell Technologies
Fondation Famille Godin

The Gear Foundation
The Henslow-Brown Foundation
Naylor Building Partnerships Inc.
The Catherine and Maxwell
Meighen Foundation
The Harry E. Foster Foundation
The McLean Foundation
United Way Halton & Hamilton
John and Lesley Weatherhead

\$5,000 - \$9,999

Alastair and Jennifer Murray
Foundation
Cadillac Fairview Corporation Ltd.
Cheme Engineering Inc.
Gilead Sciences Canada Inc.
Keltech Ltd.
John and Fran McLaughlin
NAK Design Strategies Inc.
Newman's Own Foundation
Moens Pedersen and Sue Simone
Craig Podrebarac and Ginger Butler
Pete and Pat Pomeroy
Daryl and Carolyn Potter
John and Michelle Scott
Glen and Alaina Tennison
The Ben and Hilda Katz
Charitable Foundation
The Fellowship of Man
Charitable Foundation
The James and Patricia Bullock
Family Foundation In Memory of
Patricia Bullock
The KPMG Foundation
Tandia Financial Credit Union
Truck Town Service Incorporated
Walker Wood Foundation
Marjorie Ward

\$1,000 - \$4,999

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Aimco Solrec Ltd.
ALS Laboratory Group
AmerisourceBergen
Anonymous
Argo Development Corporation
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EPK Training Solutions Inc.
Fidelity Investment Canada Limited
Deepa Ganatra
James and Janet Gibson
Edward Guest
Sherry Gysler
Habib Canadian Bank
Frank Doracin and Elizabeth Harding
Steven and Olivia Hart
Yolanda Henry
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Kristin Horrell and Greg Harding
Mary Horrell
iA Financial Group
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Ilona Kopriva

Korsiak Urban Planning
Phil and Barb Lafleche
Laidlaw Foundation
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Legendary Motorcar Company Ltd.
Mawer Investment Mgmt Ltd.
Lloyd & Ann McCoomb
Doug McPhie
Metrie Canada Ltd.
Jane Muddiman
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Trevor Nash
Nicholson & Cates Ltd.
Oak Incentives Group Inc.
Ontex Clothing Inc.
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RBC Foundation
Red Studio Inc.
Staphesa Richards
Rosehaven Homes Limited
Brian Roth
Royal Bank of Canada
(Milton Branch)
Samuel, Son & Co., Limited
SAS Institute (Canada) Inc.
Vikas & Annika Sharma
Skelton Truck Lines
Skygrid Construction Inc.
The Stephen C. Goodrich Foundation
Colleen and Hubert Sun
Sunset Decks Inc.
Tata Consumer Products Ltd.
Troy T Warren Holdings
Walkers Medical Clinic
Jane E. Wilkinson
WSI Sign Systems Ltd.

EVENT SPONSORS

BANG! Creative
Bayshore Home Health
Belden Canada ULC
Boehringer Ingelheim (Canada)
Cogeco
E. Hofmann Plastics Inc.
K-G Spray-Pak Inc.

Maple Leaf Painting & Decorating
Mattamy Homes Limited
NAK Design Strategies Inc.
Oak Incentives Group
Richardson Wealth Limited
Tandia Financial Credit Union
The Hart Datoe Wealth
Management Group
West of the City Magazine
WSI Sign Systems Ltd.

COMMUNITY EVENTS

Catherine Ciufu - A Journey
Towards a Cause
Erin Huber - Birthday Celebrations
Furnished for Change
Hallmark Milton - Christmas Draw
LAJY Welding
Lowe's Canada - Heroes Campaign
Luc Arnold - Birthday Celebrations
Mel Best - Scentsy Fundraiser
Milton Youth Action Team
- Crafting for a Cause
Milton Youth Theater Productions
Moffat Scrap Metal - 50/50
Monte Carlo Inns
- Charity Golf Tournament
Nailed it by Nicole
- GelMoment Launch Party
P.J. Dermody Insurance Classic
Tiffany Shaver - Positivity Rocks

MONTHLY DONORS

A.M. Professional Corporation
Wendi Anzai
Stephen Beck
Arlene Beckett
Jennifer Bishop
Brittney Black
Leslie and Mary Bond
Shannon Caskey and
Chris MacMillan
Greg and Diana Christie
Sara Douglas
Bruce Duncan
Ellen and Ray Franklin
James and Janet Gibson
Pilar Alejandra Gonzalez Porras
Karen Grainger
Leslie Grant
Carolyn Hart
Steven and Olivia Hart
Kristin Horrell and Greg Harding

Mary Horrell
Esther Imanah
Alykhan Jadavji
Robert and Jean Jeffries
Maureen Lush
Fran Morris
Jim Morris
Trevor Nash
David Paunovic
Craig Podrebarac and Ginger Butler
Neha Sangani
John and Michelle Scott
Aruni and Sarath Senaratne
Jaime Shepherd
Lynn Sigurdson
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Sharleen Sun
Ja Dean Sylvester
Marlene Syphus
Rosemary Thompson
Courtney Villeneuve
Nicole Walker
John and Lesley Weatherhead
Douglas Webster
Bruce and Alayne White
Jane E. Wilkinson
Hilda Yorke
Jennifer Young



CHANGES TO OUR DONOR WALL

TRANSFORMATIONAL PATRONS

\$1,000,000 - \$2,999,999

Orlando Corporation

DISTINGUISHED PATRON

\$500,000 - \$999,999

The Monte Carlo Hotel Motel
International

FOUNDING PATRONS

\$100,000 - \$249,999

Anonymous

LEADERS

\$50,000 - \$99,999

Alastair and Jennifer
Murray Foundation

Frank Doracin and
Elizabeth Harding

The McLean Foundation

WSI Sign Systems Ltd.

BENEFACTORS

\$25,000 - \$49,999

Civitan Club of Oakville

Francesco and Nisha Cairo

Glen and Alaina Tennison

John and Lesley Weatherhead

Keltech Ltd.

NAK Design Strategies Inc.

The Oakville Foundation

for Intellectually

Handicapped People

Truck Town Service Inc.

BUILDERS

\$10,000 - \$24,999

Argo Development Corporation

Aubrey & Marla Dan Foundation

Bourassa Savaria Foundation

Burlington Community
Foundation

Canada Post Community
Foundation

The Catherine and
Maxwell Meighen Foundation

Craig Podrebarac and
Ginger Butler

Dayhu Capital Ltd.

Dell Technologies

Fondation Famille Godin

The Harry E. Foster Foundation

Mary Horrell

Steven and Olivia Hart

Sunset Decks Inc.

United Way Halton & Hamilton

“At Wawanesa Insurance, looking after one another is at the heart of what we do. It’s why we are pleased to support The Darling Home for Kids expansion, so that more children with complex medical needs have a home away from home.”

-Wawanesa Insurance

“Our most memorable moment was when we were invited to receive an award a couple of years ago. Seeing and hearing from the families who benefit from this wonderful organization, hearing their stories of struggle with their children’s medical needs whilst trying to work, raise their other children, juggle medical appointments and activities made me see how DHK has impacted their lives. We saw how DHK works with the whole family and not just the child and I was so glad that we were a part of this, even if it is only in a small behind the scenes kind of way. I wish other people were aware of the wonderful work DHK does throughout the year helping families in crisis, giving them support and allowing them to have a respite with their spouses and other children, knowing their critically ill child is in the best possible hands.”

- Janet Kelly, KELTECH Ltd.

THE EMBRACE CAMPAIGN

The Darling Home for Kids is a beacon of hope for families who are struggling, a place of peace where children are accepted, loved, and can thrive. Thanks to an incredible community of donors, volunteers, and supporters, we have grown to become symbol in our community of paediatric excellence, representing high-quality care, and endless potential for each child who comes through our doors.

Countless families have reached out over the years seeking care for their child, a community who understands, or someone to help lighten their caregiving load. These families are often overwhelmed and worried, each with their own story of appointments, diagnoses, tests, and the unknown. They come stretched beyond what they can handle, and their resilience is tested with every new development. With your help, we are able to give these families hope, and ensure they receive the care they need to enjoy the moments that matter with their child. We have a dream to help more children and families, and every day we are one step closer to making that dream a reality.

In March 2020, we launched our most ambitious capital campaign in DHK history. Although our efforts were challenged due to the pandemic, we forged ahead, knowing that our children and families desperately need the support an expanded facility will offer. With the incredible support of our donors, volunteers and friends, we made our way to the finish line.

More than 2,050 people donated since we began The Embrace Campaign to build more space for the moments that matter. Every donation, large or small, added another drop to the bucket, and we are so grateful to Orlando Corporation for matching each donation* and ensuring our bucket was filled.

Together, we look forward to a brighter future for DHK.

*Orlando Corporation will match each donation up to \$3.5M



DONOR SPOTLIGHT

– LONGO'S FAMILY FOUNDATION



“For us, it’s all about family. Being connected to our communities and contributing to initiatives that help families live happier and healthier lives is how we want to give back and make an impact. We first became involved with the Darling Home for Kids in 2011. Our first visit to the home showed us first hand, the quality of care and unique services offered to medically fragile children and their families. We learned more about the selfless volunteers that shared their time and talents at the home. The importance of the Volunteer Program is what inspired us to support DHK for all these years. For the past seven years, Longo’s has supported The Darling Home for Kids Holiday Party, where Longo family have come out to help serve a holiday lunch to the DHK families. Each year, we are able to witness the magic of the Darling Home.

Giving back to our communities is a part of who we are. It’s a lesson learned from our Grandmother when the first generation lived in Sicily, Italy. Even though there was eight people to feed and they struggled to make ends meet, our Nonna always baked extra loaves of bread and shared them with the orphanage in town. It was always important to give what you can, where you can. Over time, we were simply able to take that philosophy and give in more impactful and meaningful ways. The Darling Home for Kids is a place where kids can feel at home, when they simply can’t be at home. It’s a place of fun, joy, comfort and familiarity. It’s a place that provides much-needed respite for families. Kristin has been the Chief Executive Officer for a number of years and that kind of dedication to the kids and their families truly demonstrates the passion and advocacy that permeates throughout the home, the staff and the volunteers.”

- Rosanne Longo

BOARD OF DIRECTORS



photo taken pre-pandemic

“The Darling Home for Kids provides high quality services to medically fragile children in a boutique-like oasis. The Home is large enough to help many families yet small enough that each child gets the hands-on attention they need. This state-of-the-art home provides respite care to families who need it most. I have been a supporter of the Home for years by attending The Darling Home for Kids Classic and Comfort & Joy Gala as well as being a monthly donor. If you have not had the opportunity to visit the Home. I would highly recommend doing so. Once you see the work done by the fantastic staff and how happy the kids are in this truly unique environment, I’m sure you will want to get involved and perhaps become a monthly contributor as well.”

– Steven Hart, Donor and Volunteer

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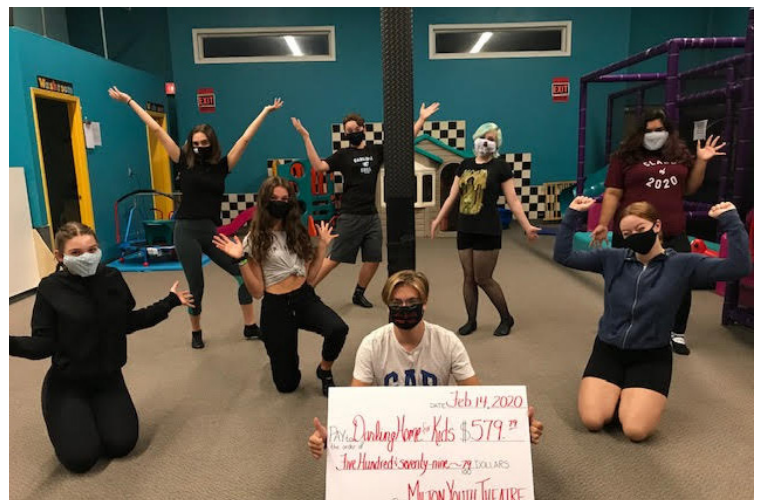
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The Darling Home for Kids
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THANK YOU







The Cedarbrook Society

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