

2022 - 2023 Annual Report



Our Vision

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A world where no child is too complex to receive the love, care, and support they deserve.



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From Our Guardians Desk



As another year unfolds, I find myself reflecting on the journey we've taken together. And with a heart filled with gratitude, I sit down to write this letter to you. We have come a long way and with each passing year, together we continue to rise to deliver the compassion and care that defines The Darling Home for Kids. My family and I are overjoyed to see the Home thrive and blossom as we returned to a new version of normal this past year.

I want to take this time to thank and celebrate the countless individuals who support our Home. You are the driving force that makes The Darling Home for Kids such an exceptional place for children with complex medical needs and their families.

Your commitment and generosity helps bring joy into so many lives.

Our Home is a lifeline for families and a beacon of hope. We are an important part of a family's ability to face the challenges of caring for a child with such great needs. Often, we are the only option for care for some of the most medically complex children in Ontario. Sometimes our residents are admitted directly from the hospital, or from across the province, because their care needs exceed what is available in the community – sometimes they wait 3 months, 6 months and or even years for a bed.

This is why we are expanding this year, adding another milestone to our journey as The Darling Home for Kids.

We want more children to experience the magic of our Home. We want to offer more families hope in knowing that for every challenge they encounter, we can provide a warm space and essential care that paves the way for brighter days, in whatever lies ahead.

The number of children facing complex medical conditions continues to climb in Ontario. Through the combined efforts of our committed patrons, volunteers, donors, and staff team, we are ready to meet the increasing demand for care, extending our Darling Home embrace to the children and families who need us.

Your generosity goes directly towards our core services and programs, ensuring our doors remain open to those who need us, while our children flourish in an environment tailored to their unique requirements.

We thank you for being a part of our journey and bringing us one step closer to our vision where no child is too complex to receive the love, care and support they deserve.

Michele Darling, Michael, Daniel, and Ryan Eagen



A Message of Gratitude

Life has many great joys! Things that enhance our experiences and bring an ear-to-ear smile to our faces; things we look forward to and people who enrich our lives. For our children at The Darling Home for Kids those joys over the past year were time with our therapy dogs, blowing bubbles on the patio, trail walks, rock concerts and spending time with respite friends. They resulted in infectious giggles, belly laughs, smiles of contentment, and even a twinkle in the eye that says "today is a great day." These are many joyous moments thanks to the generosity of our supporters who enrich our children's lives. We are immensely grateful!

At The Darling Home for Kids there are also moments when joy is harder to find. When a child can no longer give us a smile, we find ways to comfort them. When milestones are lost rather than gained, we focus on making each day count. When time seems to speed up and there are not enough days left, we create memories. This year when families were facing a difficult leg, or experiencing the end of their caregiving journey, we were there by their side, so they were not alone. When joy was elusive, we focused on comfort and compassion.

Each day at The Darling Home for Kids brings these highs and lows, as each child's journey is different, and often no two days are the same for them. In the past year, we walked alongside 42 families, providing over 40,000 hours of Hospice support, Respite and Residential care. Each child, with their unique needs, received specialized care within the walls of our Home. Their parents and siblings had access to our family support programs. This was only possible because we had a community of donors, volunteers and sponsors committed to walking alongside our charity. This support elevated our programs, provided the stability we needed to be there for our families, and ensured our doors were never closed – not for holidays, long weekends, or summer. We were able to be there for our families, because you were there for us.

In the pages to follow, you will see the difference you made over the past year; in bringing joy, comfort and compassion to children in our community.

With joy-filled gratitude,



The Difference You're Making



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My name is Renee. I've been blessed with two amazing children. My daughter Meghan and my son Benjamin. Ben was born with Lissencephaly and Lennox-Gastaut Syndrome. He cannot walk, sit or stand on his own. He eats through a feeding tube, is in a wheelchair and is completely dependent on other people for all of his needs. Ben has seizures on a daily basis and deals with many other ailments that come up continually.

Over the years Ben's growth and weight has taken an immense toll on my physical health, not to mention my mental and emotional health. Sleep deprivation also plays a huge role.

I was introduced to The Darling Home for Kids when Ben was about seven years old. Given all of his needs, I was afraid to admit I needed a break and afraid to leave him in someone else's care because he's non-verbal and so vulnerable.

I honestly don't know what I would have done without The Darling Home for Kids.

It gave me peace of mind knowing how well Ben was being taken care of, especially overnight. That allowed me time to rest, recharge and spend quality time with all other family members.

I cannot express what an amazing place The Darling Home for Kids is. The staff and volunteers have treated us like family all of these years.

Thank you Darling Home, we are forever grateful.

– Renee, DHK Mom

In the last year, we provided more than 40,000 hours of service.

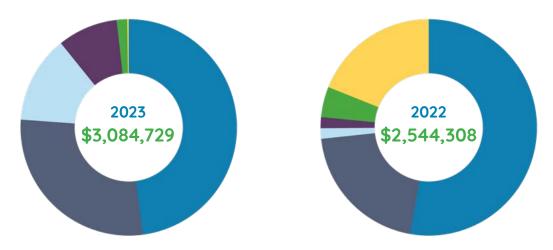
97% of our families report that regular Respite Care at The Darling Home for Kids is what prevents them from caregiver burnout. Since April 2022, we have seen an increase of 32.3% in new clients accessing our core programs.

Over 80% of parents who participated in our Parents Connect Programs reported they felt more connected to their community.



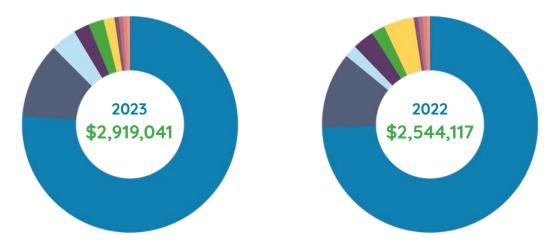
Statement of Operations

Revenue



Revenue	2023	2022
Provincial government funding	\$1,477,173	\$1,341,969
Donations	871,970	523,263
Fundraising	402,596	39,851
Interest and other	277,375	42,017
Designated revenue	48,319	115,706
Federal government subsidies	7,296	481,502
	\$3,084,729	\$2,544,308

Expenses



Expenses	2023	2022
Salaries and related benefits	\$2,226,864	\$1,896,527
Home operations	327,528	288,671
Fundraising	113,248	47,625
Office and sundry	67,686	82,406
Insurance	67,640	51,272
Designated expenditures	48,319	115,706
Interest and bank charges	18,547	16,354
Professional fees	17,558	17,367
Taxes	16,960	16,938
Telephone	14,691	11,251
	\$2,919,041	\$2,544,117

Statement of Financial Position

Assets 2023 \$14,645		2022 \$14,478,406
Assets	2023	2022
Cash and cash equivalents	\$9,737,603	\$9,453,077
Accounts receivable	223,102	270,022
Prepaid expenses	5,452	-
Capital Assets	4,679,297	4,755,307
	\$14,645,454	\$14,478,406

Capital Assets



Expenses	2023	2022
Land	\$788,671	\$788,671
Building	3,413,612	3,566,476
Building phase 3	216,779	135,306
Medical equipment	91,779	105,375
Computer equipment	4,334	6,067
Outdoor playground	115,580	136,654
Vehicle	11,730	16,758
Website	36,812	-
	\$4,679,297	\$4,755,307

Liabilities		2022 \$10,524,819
Liabilities	2023	2022
Accounts payable and accrued liabilities	\$473,404	\$539,729
Deferred revenue	7,424,243	7,278,851
Loan payable	40,000	40,000
Deferred capital contributions	2,653,705	2,666,239
	\$10,591,352	\$10,524,819

Net Assets



	\$4,054,102	\$3,953,587
Capital maintenance fund	868,700	773,200
Unrestricted	486,810	499,319
Stabilization fund	673,000	592,000

Our Programs

The Darling Home for Kids offers three core programs — Respite, Hospice Palliative and Residential — as well as Therapeutic and Family Support programs.

Respite Program

Our Respite Program offers parents a vital break as their children stay overnight, receiving expert care from a qualified and diverse team. We also provide day programs and week-long stays during peak times to cater to families' needs.

One of our families was initially looking for a camplike experience and a chance for their medically complex child to connect with other children. Their search brought them to The Darling Home for Kids. With time, they noticed that our Respite Program evolved beyond their child's well-being and became an essential support for their own mental health.

Respite can look like a tropical vacation, camping trip or spa day. Families can safely leave their child and take a break – which means it can be a very big step to start respite if they have never been away from their child. One of our new families had their very first respite stay for just three hours. They expressed their delight in being on our premises, relishing the fresh air and the soothing melodies of the birds while taking a much needed break from the demands of 24-hour caregiving.

Such stories of our Respite families reminds us of the value of a long-term relationship, and how privileged we are to be with so many of our families from their first respite stay and throughout their caregiving journey. Our Respite Program is a chance for us to build lasting relationships with the parents of our children, an opportunity to create trust, provide fun experiences for their children during the calm and be their pillar of support and service during crisis.







Thanks to your generosity, 29 children have benefited from Respite care this year.

> This year, our children received 6,578 hours of Respite Care

"DHK is special because it provides such a unique opportunity for kids to get away from home in a comfortable and loving environment that can be perfectly tailored to their needs. Whether it is watching a movie, playing with instruments, or doing a craft, there are endless options for kids at the Home to do things that they are interested in. Plus, the staff are all amazing! They make everyone who walks through the door feel super welcome and part of one big DHK family!"

- Janna, Companionship Volunteer & Mentor

Hospice Palliative Program

Ava's parents reflect on the experience they had in our Palliative Program - "We have been missing Ava more than we can say and love getting pictures to remind of us the amazing girl she was. We are so thankful she had a place to go for fun where we knew the staff genuinely cared, and a place that brought her joy amidst her challenges; a place where she was seen as a person and not a diagnosis. There are no words to express our gratitude to your team for the support over the last eight years, and for giving Ava the opportunity to live life to her fullest potential."

Some children need help to transition from hospital care to home-based care, while other families need an end-of-life support system. Our team steps in each time providing crucial support during the grieving process for families with children nearing the end of life and in their final days. This year, thanks to your support, we've been able to assist 7 Hospice Palliative families.







Your contribution helped us support 5 children in our Residential Program this year.

Residential Program

Last year, one of our residents was admitted directly from the hospital. The child needed more care than could be given at home, but they didn't require the intensive care of a hospital. That's when The Darling Home for Kids stepped in to help. At our Home, the child thrived in our safe environment. They had access to medical care and technology that catered to their individual needs while being able to enjoy connecting with their peers, staff and volunteers.

In October, we celebrated our first Residents' Gala. It was a special evening where our kids donned their finest Hollywood attire and took a glamorous stroll down the red carpet. We took pictures together, and danced the night away to their favourite tunes. This event was just one of the many ways the children who live at our Home full-time get to experience the same joy and excitement as their able-bodied peers.

Our Home offers a variety of avenues to increase the quality of life of all our residents. Besides their medical care, the children at our Home participate in activities like trail walks, craft time, theme days and singing. The Darling Home for Kids is a safe landing spot to bridge the gap in care from a hospital to a child's home while structured to provide meaningful experiences that every child deserves.

"Thank you for being an awesome space for our family. We couldn't imagine going anywhere else."

-DHK Parent

Other Programs

Family Support Program

In November, we hosted a specialized Parents Connect session to support families whose children will be transitioning out of our services during the year. Our Parents Connect group helps families to build a network of support ahead of that transition to provide ongoing support and connection.

This year, all new families who joined our Respite Program were offered a New Client Check-In. This is a chance to discuss their expectations of our programs and plan for a smooth transition for their first stay. These sessions are very valuable for all of our incoming children and particularly those that have higher socialemotional needs. Their families share any relevant previous experiences and provide strategies for the staff team, helping to shape their time and care with us.

Our families face unique challenges – we strive to help them build connections with others in similar situations through a variety of ways. Whether it is formalized group sessions, or fun activities like our Family Barbecue, we offer meaningful experiences to promote the well-being of the entire family unit and opportunities for social connection.

> We served 42 unique families in the past year.

18 families accessed our Family Support Programs.

Over

More than 90 support sessions helped struggling parents and caregivers.

The Darling Home for Kids



Therapeutic Programs

We safely welcomed back our four-legged furry friends to the Home for Pet Therapy this year! Our kids and staff love playing with the snuggly pets on Sunday mornings. Pet Therapy provides an opportunity to our children for emotional expression and sensory stimulation. We also provide enriching Music Therapy to our children at the Home, one of the highlights our children can look forward to each week.

From strumming an instrument to petting puppies, to playing in our wheelchair-accessible playground, we offer Therapeutic programs at The Darling Home for Kids that put big smiles on our children's faces. These simple pleasures provide our children emotional comfort, opportunities for self-expression, and help them foster social connections.

"The programming is phenomenal – animal, music and art therapy, outdoor play, the creativity and thoughtful planning provided for my child is exceptional."

– Elena, DHK Mom









Cheers for our Volunteers

Volunteers are crucial to The Darling Home for Kids, making a big difference in everything we do. Our volunteers have rolled up their sleeves and engaged in outdoor maintenance of our Home, gardening, setting up events and decorating for the holidays. They add comfort to our children's lives and their support is heard from the laughter of our children echoing in our hallways. From reading books, to helping to create art, they are involved in a wide range of activities with our children. Our volunteers are a very important part of our team at The Darling Home for Kids. We're grateful for their efforts, time and dedication in joining our vision of a world where no child is too complex to receive the love, care, and support they deserve.



















Joana's Story

My name is Joana, and over the past year, I've had the incredible privilege of volunteering with DHK. As I head to university, I am grateful to have been given the opportunity to share my journey and the experiences that have shaped my time as a volunteer.

My journey with DHK began during a co-op program at my high school. It was during this time that I first embarked on the path of volunteering, engaging primarily in event planning activities. Although my initial role involved helping with event coordination, I had the privilege to shadow companionship volunteers and nurses, which opened my eyes to the invaluable impact of their work.

Upon the conclusion of my month-long co-op, my connection with DHK didn't end; instead, it marked the beginning of an enduring commitment. From the very first day, I was welcomed into a nurturing environment where every effort, no matter how small, felt like it contributed to something special. Interacting with the children, witnessing their growth, and sharing in their joys and challenges have taught me invaluable life lessons. Outside of the Home, I actively participated in offsite events, such as the Golf Classic, Rally for DHK, Wheels, and Family Picnic. These opportunities allowed me to witness DHK's impact beyond the home's walls.

I am deeply honoured to have been chosen as this year's recipient of the Rising Star Award at DHK. This recognition is a testament to not only my efforts but the collective efforts of the dedicated volunteers and staff who share a common goal of making a difference in the lives of these remarkable children. The award is a reminder of the potential we have to create positive change, and it has motivated me to continue my journey with even more passion and determination.

Among the many unforgettable moments, a particularly special one stands out - being one of the guides at this year's Halloween Trail Walk. The theme, inspired by the movie "Monsters Inc," brought smiles and excitement to everyone's faces. I vividly remember one station where we filled the "laugh-o-meter" canister. The contagious laughter of the children and their families illuminated the moment, making it truly unforgettable.

One of the best parts of volunteering at DHK is the unpredictability of each day. From pool days to finger painting, from impromptu rock concerts to cozy couch sessions for their favourite shows, there is truly never a dull moment. My favourite activity was the day we made our own paper roll minions together, simple yet incredibly fun craft.

To those considering volunteering at DHK, I encourage you to take the leap. The rewards are immeasurable, not only in the impact you'll make on the lives of others but also in the personal growth you'll experience. Every moment you dedicate matters. Whether it's a seemingly small task like tidying up the kitchen or reading a story to one of the kiddos, your actions impact the lives of the families, and most importantly, the children, who benefit from your kindness and dedication.

As we look back on this year with DHK, I am grateful for the opportunity I have to be part of this incredible journey. Let's continue to work together to create a lasting impact on the lives of our extraordinary kids.



For Our Families

Our families are at the center of everything we do. Last year, with your support and generosity, our team worked relentlessly to develop creative and meaningful ways to engage and care for all of our families. By hosting Family Events, we can give families facing similar situations a chance to connect, reduce feelings of isolation, and offer special opportunities that are not available in the broader community.





"We wanted to thank you for having the Teddy Bear Picnic this year. It is a wonderful event! Nolan loves being able to show his whole family where he comes for camp (Respite).

As a parent of a medically complex child, it's often difficult to relax when we go to events. But at the Teddy Bear Picnic, we can just be ourselves because all the staff, volunteers, and other families understand the needs and challenges of bringing a medically complex child to an event. Every detail of the Picnic was well thought out and supportive. The activities, games, and food were inclusive and fun for our whole family.

Our day-to-day life is hectic with medical care, appointments, and coordinating the staff that supports Nolan. We have very little time to organize family outings. We truly appreciate your team hosting this event for families like ours.

Nolan's big sister Fiona had a great time at the Teddy Bear Picnic too! We truly appreciate the efforts that the DHK staff and volunteers make to include siblings in everything that they do. Both of our children are looking forward to attending the Picnic again next year."

– Nolan's Family

Monsters Inc Halloween Trail Walk

Continuing our exciting new event from last year, we created a magical Monsters Inc Halloween Trail Walk for our families to enjoy in October. This accessible outdoor event brought our families together for a delightful Halloween experience here on our grounds, making sure everyone could join in on the fun.









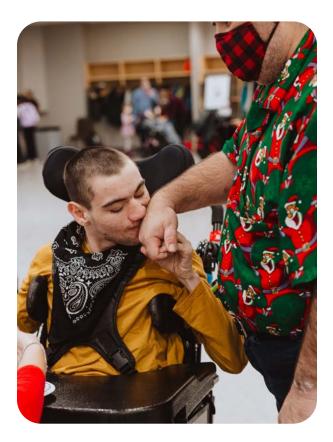
We set up fun activity stations all along the trail which included crafts, magic tricks, music and much more. Staff and volunteers worked together to provide a variety of engaging and inclusive activities. Our families loved dancing, singing and playing instruments, but most of all, they valued the time and opportunity to connect with their loved ones and Darling Home friends.

Your generosity and support make it possible for our families to cherish the time they spend with their children and find a sense of belonging with families of other children facing similar challenges as them.



Family Holiday Party

We hosted our first in-person Holiday Party in three years and eagerly welcomed our families to one of their favorite events of the year. Special moments were created in the Charlie Brown themed experience including games, sensory activities, crafts, cookie decorating and much more. Your generosity allowed us to create these special and meaningful moments for our families. From meeting Santa and receiving personalized gifts, to watching the Charlie Brown Holiday Skit performed by our volunteers, your contribution helped our children and their families celebrate the holiday festivities in a truly special and joyful way.





"Thank you very much for Andrew's gifts, we notice you put a lot of effort and care in choosing what is appropriate for him. Thank you for the Christmas celebration as well, it was very well thought out and organized. You don't only think about the kids but the parents as well. Andrew did have fun (his way) and me as a parent had fun and enjoyed it as well. Also thank you for the goodie bag for the parents, again, always thinking about us as well. Thank you for all the effort and care you provide, we are lucky to have you in our lives."

- Lizbeth









Our Donors

We would like to acknowledge and thank the following individuals, foundations and corporations whose cumulative contributions have reached or exceeded \$1,000 between April 1, 2022 – March 31, 2023.

We would also like to thank those donors who wish to remain anonymous, we are grateful to you. Every effort is made to ensure proper recognition of each donor unless anonymity is requested. Our apologies for any unintentional errors or omissions.

Our Guardians

Michele S. Darling and her family, Michael, Daniel and Ryan Eagen

(\$100,000 to \$249,999)

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(\$50,000 to \$99,999) Longo Family Foundation

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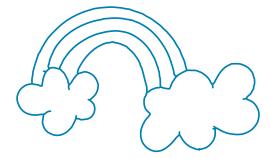
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More than \$300,180 was raised through our signature events this year, directly supporting essential programs and care for our families.

Community Events

Beth Arnold - 70th Birthday Blink of an Eye Photography Bug & Bean Décor Crozier Consulting BBQ Feherty Classic The Fundraiser Warriors Hardcastle Nail Bar School Hitherfield Public School Rummage Sale LAJY Welding Madelynne's Farmer's Market Lemonade Stand & Bake Sale Maplehurst Holiday Drive #Youth4DHK Mike O'Toole's 60th Birthday Youth Mentorship Initiative Milton Crossroads Hallmark Monte Carlo Inns Charity Golf Tournament

Ontario Steam and Antique Preservers Association (OSAPA) Steam-Era Raffle P.J.Dermody Insurance Classic Scotiabank GTA & Franchising EGC Sharon Johnstone's 60th Birthday Spikes & Aces Beach Volleyball Tournament St. Kateri Tekakwitha Catholic Secondary Sweets for a Cause Tiffany Shaver Positivity Rocks & Tubie2Go Two Charmed Jewelry Tyler Fergus - Magic Show



Changes to our Donor Wall

The following organizations and individuals are Major Donors who, through their giving, have been elevated on to our Major Donor Wall at The Darling Home for Kids.

Ambassadors (\$250,000-\$499,999)

Sargent Farms Ltd.

Leaders (\$50,000 - \$99,999)

Rexall Care Network

Benefactors (\$25,000 - \$49,999)

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Builders (\$10,000 - \$24,999)

Alectra Inc. Community Foundation of Halton North Foundation for Human Development The Franklin Family iA Financial Group The Feherty Classic—Jones Entertainment Group Inc. Kindred Foundation John Robert Lavery Walker Wood Foundation





"We love the DHK and have been grateful of the quality time our daughter has been able to have at the Home and the caring staff that look after her while she is there. It is like a vacation for our daughter. We are very appreciative of all things the DHK has done for our family. Thank you!"

- DHK Parent



Touching Lives: A Family's Journey

My name is Robin and I am the mother of a thirteen-year-old diagnosed with Cerebral Palsy, Visual Impairment and Scoliosis among other things. My daughter and I moved to Canada back in 2014, with no additional family. For many years I cared for her on my own with little to no respite outside of school hours. Until we were introduced to The Darling Home for Kids and had our first stay in April of 2022.

Driving up that long driveway gave me a sense of peace. The natural beauty surrounding the building, the accessible playground including the swing which is my daughter's favourite, the quaint little music room out back, the indoor pool and the Snoezelen room, all together made it seem almost like a fairytale. Then I met the wonderful staff. Their kindness and care reassured me. The knowledge of having PSWs and Nurses on staff around the clock gave me great comfort, the attention to detail and the written breakdown of her stay brought me peace. Outside of our visits, they would check in just to see how we were doing, and create many opportunities for parents to connect.

Today, I cannot imagine life without our stays at Darling Home. I am so grateful that such a place like this exists, and even more, I applaud the loving kindness and capabilities of the staff. Finally, I want to thank every one of you for supporting The Darling Home for Kids and therefore supporting me. Thank you.

- Robin



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EX-OFFICIO

Dr. Sheelagh Kemp

Medical Director, The Darling Home for Kids Physician, Sick Kids and Holland Bloorview

















We extend our heartfelt gratitude for the unwavering support you provided in the past year. We're so happy you've been here to celebrate with us as each child grows on their special journey, and we're eager to keep celebrating and sharing more milestones with you in the years to come.

Your partnership ensures that we can continue to offer a 'Home away from home' to families in Ontario who are raising a medically complex child.

Just as our children show incredible determination each day, we thank you for your involvement that lifts us to greater heights. Thank you to our dedicated donors, volunteers, staff, and community for standing by us in this journey of compassion and transformation.

We are grateful to you for choosing The Darling Home for Kids as the beneficiary of your generosity and kindness. "As a parent, finding someone I feel comfortable with to watch Lauryn has been incredibly challenging. At the same time, I want so much for my daughter to have the opportunities and experiences that I cherished as a child. One of my favourite things as a girl was having the opportunity to go away for a weekend or to summer camp. Because of Lauryn's condition, I believed these types of experiences would not be possible for her. Then we found The Darling Home for Kids. Now Lauryn gets to enjoy accessible outdoor spaces, making s'mores, lounging in the Snoezelen room and having pyjama and dance parties with friends, just like her non-disabled peers - all in a place where experienced and trained staff are able to respond to her needs when an emergency occurs. She also gets to invite her brothers to join her for seasonal events like the Family BBQ and Holiday Party, so they feel included too!"

- Amanda, DHK Mom

















The Cedarbrook Society

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