



## **PERSONAL SUPPORT WORKER**

**Position Title:** Personal Support Worker  
**Position Type:** Permanent, Part Time (24 hours per week)  
**Location:** 5657, 15<sup>th</sup> Side Road, Milton, ON  
**Reports To:** Director of Clinical Services

### **Organizational Profile:**

The Darling Home for Kids is a place of joy and tranquility, filled with the smiles and laughter of children engaging in unique and enriching experiences. While children create joyful memories within our walls, their parents can take a break from the stress and isolation of caring for a child with such great needs.

In a peaceful and natural setting, The Darling Home for Kids provides professional, holistic, high quality, and personalized hospice, respite and residential care for children with medical complexities and their families. We have a vision of a world where no child is too complex to receive the love, care, and support they deserve.

### **The Ideal Candidate:**

As a member of our inter-disciplinary team, this position will work under the direction of a dedicated team of Nurses to provide comprehensive quality care to our children. Our Personal Support Workers foster a homelike environment for our residents, celebrating important milestones, engaging children in recreational activities, and providing quality care and support. Our staff embrace kids with complex medical needs and help them make the most of each day.

Core competencies for this position include compassion, empathy, teamwork and communication. A commitment to continual learning is important as The Darling Home for Kids offers training and education opportunities to staff with a focus on skill development within the paediatric complex care field.

### **The Opportunity:**

Working at The Darling Home for Kids is more than just a job; it is joining a group of dedicated professionals who are devoting their careers to making a difference in the lives of families facing the daily challenges of caring for a child with complex medical needs. Our Personal Support Workers are integral members of our team with primary responsibilities to engage our children in unique experiences and to provide them with the best care possible. From developing a positive rapport with our children to assisting them with activities of daily living, including food preparation, feeding, personal hygiene, and maintaining a clean, safe and welcoming home.

### **Responsibilities:**

- Provides care according to each child's individual plan of care, and ensures that their emotional, spiritual, physical, comfort and safety needs are met to the greatest possible extent;
- Provides personal care to children including assisting with bathing, dressing, oral hygiene, skin care, hair care and toileting;
- Plans meals and prepares food in accordance with Canada's Food Guide and based on individual food preferences; cooks and provides assistance with eating;

- Performs general housekeeping duties including surface cleaning, mopping, sweeping, vacuuming, emptying garbage cans, washing and folding laundry, bed making and replenishing household supplies;
- Assists with a child's daily routines, including exercises, religious and cultural practises, and activities of daily living;
- Engages children in activities and assists with the provision of programming including recreational activities, art therapy, hydrotherapy, pet therapy, music therapy and multisensory snoezelen therapy;
- Observes and monitors children; reports behavioural, physical and/or cognitive changes to the Nurse;
- Documents interventions and observations in the child's chart;
- Performs safe lifts and transfers in accordance with policies and procedures; utilizes mechanical lifts including ceiling track and floor based lift systems;
- Assists children with the use of mobility aids such as wheelchairs, walkers and standers;
- Under the direction of a Nurse, and with proper training, performs delegated acts, such as tube feedings and tip suctioning;
- Accompanies children to appointments and offsite activities as needed;
- Adheres to the policies and procedures of The Darling Home for Kids;
- Maintains the confidentiality of all children, families, volunteers and staff as well as organizational information;
- Adheres to the guidelines under the Occupational Health and Safety Act, including adopting safe work practices, reporting unsafe conditions and demonstrating a commitment to ensuring a safe work environment for all workers;
- Attends mandatory team meetings and participates in care plan discussions and/or meetings;
- Performs other related duties as assigned;

**Qualifications:**

- Grade 12 education supplemented with post-secondary education in a related field
- Caring, friendly and positive attitude with the ability to establish and maintain rapport with children and families
- Strong communication skills both verbally and in writing
- Desire to work collaboratively as a member of an interdisciplinary team
- Ability to organize workload, complete tasks as assigned and follow oral and written instructions
- Understanding of the care requirements of children with special needs
- Act as a positive role model; teach effective social and interpersonal skills through tasks of daily living and social activities
- Physical ability to perform the duties of the position: work may include lifting, pulling, carrying and pushing; considerable walking and standing with occasional bending and stooping; may be in frequent contact with water, cleaning and disinfectant solutions. Manual dexterity is needed, as is a preference for routine repetitive tasks
- Knowledge and skill to operate a personal computer
- Experience preparing meals and completing housekeeping tasks

- Paediatric experience required
- Current Safe Food Handling Certificate
- Current Standard First Aid and CPR
- Current Safe Management Certificate
- Satisfactory Criminal Record Check with vulnerable sector screening
- Familiarity with the principles of non-verbal communication an asset

### **Compensation and Benefits:**

The Darling Home for Kids offers a comprehensive compensation package, including:

- Hourly wage (base wage range starts at \$16.50 with a maximum of \$22.00/hour based on years of service with The Darling Home for Kids).
- Comprehensive benefits package (health, dental, vision, short-term and long-term disability). Employer pays 80% of premiums.
- RRSP employer matching program; 3% of earnings
- Education bursary program (\$150-\$300 per annum)
- Free parking

**To Apply:** Email your resume and cover letter to [careers@darlinghomeforkids.ca](mailto:careers@darlinghomeforkids.ca). Cover letter should include previous experience working with a paediatric population and knowledge of community care.

We thank all applicants for applying, and regret that only those selected for an interview will be contacted. No phone calls or visits, please. The Darling Home for Kids is an equal opportunity employer and we will accommodate applicants with disabilities in the recruitment process.

The Darling Home for Kids  
Attention: Sharleen Sun, Director of Clinical Services  
[careers@darlinghomeforkids.ca](mailto:careers@darlinghomeforkids.ca)  
[www.darlinghomeforkids.ca](http://www.darlinghomeforkids.ca)